



Environment and Social Commitment Plan

Draft Environmental and Social Commitment Plan

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ENVIRONMENTAL AND SOCIAL COMMITMENT PLAN

1. India, through the Government of Manipur (GoM) will implement the Manipur Infotech eNabled Development Project (the Project), with the involvement of the Department of Information Technology (DIT) and Cyber Corporation of Manipur Limited (CCML), as set out in the Loan Agreement. The International Bank for Reconstruction and Development (hereinafter the World Bank) has agreed to provide financing for the Manipur Infotech eNabled Development Project (P176733), as set out in the referred agreements.
2. The GoM shall ensure that the Project is carried out in accordance with the Environmental and Social Standards (ESSs) and this Environmental and Social Commitment Plan (ESCP), in a manner acceptable to the World Bank. The ESCP is a part of the Loan Agreement. Unless otherwise defined in this ESCP, capitalized terms used in this ESCP have the meanings ascribed to them in the referred agreements.
3. Without limitation to the foregoing, this ESCP sets out material measures and actions that the GoM shall carry out or cause to be carried out, including, as applicable, the timeframes of the actions and measures, institutional, staffing, training, monitoring and reporting arrangements, and grievance management. The ESCP also sets out the environmental and social (E&S) instruments that shall be adopted and implemented under the Project, all of which shall be subject to prior consultation and disclosure, consistent with the ESS, and in form and substance, and in a manner acceptable to the World Bank. Once adopted, said E&S instruments may be revised from time to time with prior written agreement by the World Bank.
4. As agreed by the World Bank and the GoM, this ESCP will be revised from time to time if necessary, during Project implementation, to reflect adaptive management of Project changes and unforeseen circumstances or in response to Project performance. In such circumstances, the GoM through DIT, CCML and the World Bank agree to update the ESCP to reflect these changes through an exchange of letters signed between the World Bank and the GoM, the Secretary of DIT and the Managing Director of CCML. The GoM shall promptly disclose the updated ESCP.

MATERIAL MEASURES AND ACTIONS	TIMEFRAME	RESPONSIBLE ENTITY
MONITORING AND REPORTING		

MATERIAL MEASURES AND ACTIONS		TIMEFRAME	RESPONSIBLE ENTITY
A	<p>REGULAR REPORTING</p> <p>Prepare and submit to the World Bank regular monitoring reports on the environmental, social, health and safety (ESHS) performance of the Project, including but not limited to the implementation of the ESCP, status of preparation and implementation of E&S instruments required under the ESCP, stakeholder engagement activities, and functioning of the grievance mechanism.</p> <p>Prepare and submit at regular intervals, progress and monitoring reports on ESMP of IT-SEZ facilities. During Operation phase, prepare and submit updates on e-waste and solid, liquid waste management and resource efficiency.</p>	<p>Submit bi-annual reports to the World Bank throughout Project implementation, commencing after the Effective Date. Submit each report to the World Bank no later than 21 days after the end of each reporting period. Bi-annual reporting to the World Bank commencing after the Effective date throughout construction and operational phase.</p>	<p>Project Management Unit (PMT), established at the CCML</p>
B	<p>INCIDENTS AND ACCIDENTS</p> <p>Promptly notify the World Bank of any incident or accident related to the Project which has, or is likely to have, a significant adverse effect on the environment, the affected communities, the public or workers, including, inter alia, cases of sexual exploitation and abuse (SEA), sexual harassment (SH), and accidents that result in death, serious or multiple injury [specify other examples of incidents and accidents, as appropriate for the type of operation]. Provide sufficient detail regarding the scope, severity, and possible causes of the incident or accident, indicating immediate measures taken or that are planned to be taken to address it, and any information provided by any contractor and/or the Project Management Consultancy (PMC), as appropriate.</p> <p>Subsequently, at the World Bank's request, prepare a report on the incident or accident and propose any measures to address it and prevent its recurrence.</p>	<p>Notify the World Bank no later than 48 hours after learning of the incident or accident.</p> <p>Provide subsequent report to the World Bank within one month after learning of the incident or accident</p>	<p>PMT</p>
C	<p>CONTRACTORS' MONTHLY REPORTS</p> <p>Require contractors and PMC to provide monthly monitoring reports on ESHS performance in accordance with the metrics specified in the respective bidding documents and contracts and submit such reports to the World Bank.</p>	<p>Submit bi-annual reports to the World Bank as annexes to the reports to be submitted under action A above.</p>	<p>PMT</p>
ESS 1: ASSESSMENT AND MANAGEMENT OF ENVIRONMENTAL AND SOCIAL RISKS AND IMPACTS			
1.1	<p>ORGANIZATIONAL STRUCTURE</p> <p>Establish and maintain a Project Management Team (PMT) in CCML with one designated Environment Specialist and one Social Development Specialist and adequate resources to support management of E&S risks and impacts of the Project.</p>		<p>CCML</p>

	MATERIAL MEASURES AND ACTIONS	TIMEFRAME	RESPONSIBLE ENTITY
	<p>Engage sufficient E&S staff to supervise and manage E&S risks and impacts under the Project.</p>	<p>Establish and maintain a PMT as set out in the Loan Agreement no later than 30 days after the date of Project effectiveness, and thereafter maintain throughout Project implementation. Engage the E&S staff no later than 30 days after the date of Project effectiveness, and thereafter maintain throughout Project implementation.</p>	<p>PMT in coordination with the steering committee</p>
<p>1.2</p>	<p>ENVIRONMENTAL AND SOCIAL INSTRUMENTS Prepare, consult, adopt, disclose, and thereafter implement an Environmental and Social Management Plan (ESMP), Stakeholder Engagement Plan (SEP) and Labor Management procedures (LMP) consistent with the relevant ESSs, the Environmental, Health and Safety Guidelines (EHSs), and other relevant Good International Industry Practice (GIIP), including relevant WHO guidelines on COVID-19 in a manner acceptable to the World Bank. The ESMP includes a site-specific Management Plan for IT-SEZ for the Project covering measures related to labor management procedures including occupational health and safety, community health and safety, prevention and mitigation of noise, air, and water pollution, solid, e-waste and hazardous waste management, and Code of Conduct for Sexual Exploitation and Abuse (SEA)/ Sexual Harassment (SH). Update if necessary and implement the sub-project specific ESMPs. Any sub-project/activities described in the exclusion list shall be ineligible to receive financing under the Project.</p>	<p>Prepare and disclose the ESMP, SEP and LMP by appraisal, and thereafter implement throughout Project implementation. Prepare and disclose the site-specific ESMPs prior to the bidding process for the respective sub-project. Once adopted, implement the respective ESMP throughout sub-Project implementation.</p>	<p>PMT PMT, Steering Committee in coordination with relevant line departments</p>
<p>1.3</p>	<p>MANAGEMENT OF CONTRACTORS Incorporate the relevant aspects of the ESCP, including, inter alia, the relevant E&S instruments, the Labor Management Procedures, and code of conduct, into the ESHS specifications of the procurement documents and contracts with contractors and PMC. Thereafter ensure that the contractors and PMC comply and cause subcontractors to comply with the ESHS specifications of their respective contracts.</p>	<p>As part of the preparation of procurement documents and respective contracts. Supervise contractors throughout Project implementation.</p>	<p>PMT</p>
<p>1.4</p>	<p>TECHNICAL ASSISTANCE</p>		

MATERIAL MEASURES AND ACTIONS		TIMEFRAME	RESPONSIBLE ENTITY
	Ensure that the consultancies, studies related to institutional and regulatory framework, digital startup, data centers (including the feasibility studies) are carried out in accordance with terms of reference acceptable to the World Bank, that are consistent with the ESSs. Thereafter ensure that the outputs of such activities comply with the terms of reference.	Throughout Project implementation.	PMT
ESS 2: LABOR AND WORKING CONDITIONS			
2.1	LABOR MANAGEMENT PROCEDURES Prepare, adopt and implement the Labor Management Procedures (LMP) for the Project, including, inter alia, provisions on working conditions, management of workers relationships, occupational health and safety (including personal protective equipment, and emergency preparedness and response), code of conduct (including relating to SEA and SH), forced labor, child labor, grievance arrangements for Project workers, and applicable requirements for contractors, subcontractors, and PMC.	Prepared and disclosed by appraisal, and thereafter implement the LMP throughout Project implementation.	PMT
2.2	GRIEVANCE MECHANISM FOR PROJECT WORKERS Establish, maintain, and operate a grievance mechanism for Project workers, as described in the LMP and consistent with ESS2 and national and state-specific labor laws. The GRM will also be responsive to SEA/SH complaints.	Establish the Project GRM prior to engaging Project workers and thereafter maintain and operate it throughout Project implementation.	PMT
ESS 3: RESOURCE EFFICIENCY AND POLLUTION PREVENTION AND MANAGEMENT			
3.1	WASTE MANAGEMENT PLAN Adopt and implement a Waste Management Plan (WMP) as part of the site-specific ESMPs, to manage e-waste, hazardous and non-hazardous wastes, consistent with ESS3. During operations phase adopt implementation of e waste management and solid, liquid waste management.	Same timeframe as for the adoption and implementation of the site-specific ESMPs. Half yearly reports.	PMT
3.2	RESOURCE EFFICIENCY AND POLLUTION PREVENTION AND MANAGEMENT Incorporate resource efficiency and pollution prevention and management measures in the design and site-specific ESMPs to be prepared under action 1.2 above. Incorporate resource efficiency and waste management measures for operations phase.	Same timeframe as for the adoption and implementation of the site-specific ESMPs. Operation phase, half yearly updates.	PMT
ESS 4: COMMUNITY HEALTH AND SAFETY			
4.1	TRAFFIC AND ROAD SAFETY Incorporate measures to manage traffic and road safety risks as required in the sub project-specific ESMPs to be prepared under action 1.2 above.	Same timeframe as for the adoption and implementation of the sub project-specific ESMPs.	PMT
4.2	COMMUNITY HEALTH AND SAFETY		PMT

MATERIAL MEASURES AND ACTIONS		TIMEFRAME	RESPONSIBLE ENTITY
	Adopt, and implement measures and actions to assess and manage specific risks and impacts to community health and safety and include mitigation measures in the site-specific ESMPs	Same timeframe as for the adoption and implementation of the sub project-specific ESMPs.	
4.3	SEA AND SH RISKS Prepare, adopt, and implement measures to manage SEA/ SH risks, as given in the ESMP, LMP and SEP.	CoC in contracts and ICC at CCML including startups and centres established under the project	PMT
ESS 5: LAND ACQUISITION, RESTRICTIONS ON LAND USE AND INVOLUNTARY RESETTLEMENT			
5.1	RESETTLEMENT POLICY FRAMEWORK Not applicable.		
5.2	RESETTLEMENT PLANS Not applicable		
5.3	GRIEVANCE MECHANISM The Project GM as described in the SEP shall address any concerns related to temporary impacts on squatters/encroachers/vendors in a timely fashion.	GM will be operationalized prior to commencement of project activities and thereafter maintained throughout Project implementation.	PMT
ESS 6: BIODIVERSITY CONSERVATION AND SUSTAINABLE MANAGEMENT OF LIVING NATURAL RESOURCES			
	Not applicable		
ESS 7: INDIGENOUS PEOPLES/SUB-SAHARAN AFRICAN HISTORICALLY UNDERSERVED TRADITIONAL LOCAL COMMUNITIES			
7.1	INDIGENOUS PEOPLES PLANNING FRAMEWORK Not Applicable. Activities posing significant risks on indigenous communities or requiring Free Prior Informed Consent (FPIC) will be excluded from the project.		
7.2	INCLUSION Specific attention will be given to include underdeveloped hill districts under digital literacy and IT skill development. The SEP also lists out specific activities for information dissemination, consultations, feedback and GRM for the vulnerable groups under the project.		
ESS 8: CULTURAL HERITAGE			
	Not applicable		
ESS 10: STAKEHOLDER ENGAGEMENT AND INFORMATION DISCLOSURE			
10.1	STAKEHOLDER ENGAGEMENT PLAN PREPARATION AND IMPLEMENTATION Prepare and implement a Stakeholder Engagement Plan (SEP) for the Project, consistent with ESS10, which shall include measures to, inter alia, provide stakeholders with timely, relevant, understandable and accessible information, and consult with them in a culturally	Prepare and disclose the SEP by appraisal, and thereafter implement the SEP throughout Project implementation.	PMT

MATERIAL MEASURES AND ACTIONS		TIMEFRAME	RESPONSIBLE ENTITY
	<p>appropriate manner, which is free of manipulation, interference, coercion, discrimination and intimidation.</p> <p>Implement the beneficiary satisfaction survey</p>	Carry out satisfaction survey of project services and benefits at annual intervals after project effectiveness (ensure focus on vulnerable)	
10.2	<p>PROJECT GRIEVANCE MECHANISM</p> <p>Publicize, adopt, maintain and operate existing centralized grievance system for the project, as described in the SEP.</p> <p>Evaluate existing grievance system after one year of implementation to gauge its effectiveness, efficiency, and responsiveness. Based on the recommendations, adopt new systems if centralized grievance system is found ineffective.</p> <p>The grievance mechanism shall be equipped to receive, register, and facilitate the resolution of SEA/SH complaints, including through the referral of survivors to relevant gender-based violence service providers, all in a safe, confidential, and survivor-centered manner.</p>	<p>Adopt centralized grievance mechanism prior to commencement of Project activities, evaluate after completion of one year since adoption and thereafter maintain and operate the mechanism throughout Project implementation, if found effective.</p> <p>Set up project specific GRM, if found not effective after year 1.</p>	PMT
CAPACITY SUPPORT			
CS1	<p>CCML shall facilitate trainings to build the capacity of staff of the implementing agencies and contractors on E&S. Content of capacity building will include:</p> <ul style="list-style-type: none"> • ESF training (on relevant E&S Standards) • E&S screening and ESMP • Stakeholder mapping and engagement • GRM • Cyber-bullying, workplace harassment and gender sensitization for trainees • ICC procedures for staff, training centers and start-up established under the project • CoC for contractors and workers • OHS • LMP 	Throughout Project implementation	PMT and PMC